

<p>CYBERSECURITY</p> <p>IDENTIFY</p> <ul style="list-style-type: none"> Virtual CISO Vulnerability Assessment Penetration Test Governance Risk & Compliance Security Awareness Training <p>PROTECT</p> <ul style="list-style-type: none"> Managed Firewall / Cloud FW Web App & Email Security Endpoint Protection Data Loss Prevention Zero-Trust Framework Patch Mgmt / Identity & Access <p>DETECT</p> <ul style="list-style-type: none"> Log Mgmt (SIEM) Machine Learning AI Intrusion Detection & Prevention SOC as a Service <p>RESPOND</p> <ul style="list-style-type: none"> Incident Response Containment & Eradication <p>ATTACK IDENTIFICATION</p> <ul style="list-style-type: none"> Social Engineering Rapid Response / Detection Biometrics Auth. 	<p>CUSTOMER EXPERIENCE</p> <p>CONTACT CENTER</p> <ul style="list-style-type: none"> ACD / APIs & SDKs Branded Caller ID / Recording CRM/ERP Integrations Dialers (Predictive/Preview) Inbound / Outbound / Blended IVR / Omnichannel Digital / Social / SMS / Video Reporting, Analytics & BI Self-Service / UC Integrations <p>ROBOTIC PROCESS AUTOMATION</p> <ul style="list-style-type: none"> Voice & Video / Voicemail Messaging & Conferencing Collaboration Tools / Mobile <p>UCAAS</p> <ul style="list-style-type: none"> Voice, Video, Messaging, Conferencing <p>PREMISES SYSTEMS</p> <ul style="list-style-type: none"> Prem As-a-Service / CPaaS SIP Trunks <p>KNOWLEDGE MGMT & ASSURANCE</p> <ul style="list-style-type: none"> Agent Coaching & QA Compliance & Performance Monitoring <p>EMPLOYEE ENGAGEMENT</p> <ul style="list-style-type: none"> Gamification / Workforce Mgmt <p>AI</p> <ul style="list-style-type: none"> Conversational AI / Generative AI AI & Chatbots / Virtual Agents Real-Time Agent Assist 	<p>CLOUD & MANAGED SERVICES</p> <p>CLOUD CONNECTIVITY</p> <ul style="list-style-type: none"> AWS Direct / Azure Express GCP / Oracle / SaaS Platforms Data Fabrics / Public Cloud <p>INFRASTRUCTURE</p> <ul style="list-style-type: none"> Azure / AWS / GCP Public, Private, Hybrid Cloud IaaS / PaaS / FaaS / Bare Metal BUaaS / DRaaS / Colocation Oracle Fusion / SAP HANA <p>MANAGED & PRO SERVICES</p> <ul style="list-style-type: none"> Helpdesk as a Service IT Outsourcing / Cloud Migration App Mgmt (ERP, CRM) <p>APPLICATION PROCESSING</p> <ul style="list-style-type: none"> Optimization / Automation Data Lakehouse / Load Balancing Predictive Analytics / LLM/laS <p>LICENSE & STORAGE</p> <ul style="list-style-type: none"> ERP/MFG License Mgmt Software License & Optimization Cloud / File / Object / Block <p>OTHER SERVICES</p> <ul style="list-style-type: none"> Answering Svcs / Marketing Physical Security / Energy Expense Mgmt / Video Surveillance 	<p>ADVANCED NETWORKING</p> <p>SASE</p> <ul style="list-style-type: none"> Network Optimization & Security CASB / Auto-Failover Intelligent Routing / VNF Application Aware <p>SD-WAN</p> <ul style="list-style-type: none"> Firewall (Prem / Cloud) Encryption / Zero Trust Network Security Assessment <p>MANAGED WIFI</p> <ul style="list-style-type: none"> Internal & Guest Network <p>NETWORK MGMT</p> <ul style="list-style-type: none"> Monitoring & Mgmt <p>AI OPS</p> <ul style="list-style-type: none"> Performance & Billing Optimization <p>CONNECTIVITY</p> <ul style="list-style-type: none"> Broadband / Dedicated Fiber WISP / Microwave / 4G/5G Satellite / Aggregation 	<p>MOBILITY</p> <p>CORE PRODUCTS</p> <ul style="list-style-type: none"> Handsets / Tablets / eSIM / MiniSim <p>WIRELESS NETWORK</p> <ul style="list-style-type: none"> LTE / 4G / 5G Connectivity Application Filtering Device Usage Mgmt DAS / Fixed Wireless <p>MANAGED MOBILITY</p> <ul style="list-style-type: none"> Sharing / Kitting / Break-Fix MDM / Plan Optimization / RMA <p>BILLING OPTIMIZATION</p> <ul style="list-style-type: none"> Performance & Billing AI <p>OVER CELLULAR</p> <ul style="list-style-type: none"> Private LTE/5G POTS Replacement 	<p>IOT</p> <p>SENSORS</p> <ul style="list-style-type: none"> Moisture / Soil / Pressure / Temp <p>PHYSICAL SECURITY</p> <ul style="list-style-type: none"> Cameras / Access Control Video Analytics <p>VERTICAL-SPECIFIC</p> <ul style="list-style-type: none"> Hospitality / Logistics Agriculture / Manufacturing Smart City <p>REPORTING & AI</p> <ul style="list-style-type: none"> Computer Vision Telematics / IoT Data Analysis Velocity / Acceleration
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